1. DESCRIPTION OF THE CART

Components:

**Basket:** part of the cart that contains the transported goods.

**Base frame:** part of the cart, fitted with casters, that holds the basket.

**Caster:** composed of a wheel mounted between the 2 flanges of a fixed fork (fixed caster) or swivel fork (swivel caster).

**Handle:** part of the cart that enables the user to manoeuvre the cart.

**Backflap:** mobile part of the basket, hinged to allow the nesting of the cart.

**Backflap with child seat:** mobile part of the basket, fitted with a child seat and a back, hinged to allow the nesting of the cart.

**Identification:**

The following information is indicated:
- The maximum load capacity of the cart: “Charge (kg)”.
- The volume of the basket: “Volume (L)”.
- The week (Sem) and the year (Année) of manufacture of the cart.
- The type of the cart: “Type”.
- The identification of the cart: “Identif”.
- The norm the cart meets: “Norme”.
- The name and address of the manufacturer.
- The name and address of the distributor, should the occasion arise.

2. USE OF THE CART

For the users’ comfort, the floor surfaces of the shop and of the car park should be even and in a good state, without obstacles such as potholes, bad joints in the floor lining, gutter grids that can damage the casters or cause the cart to tip.

The goods transported shall not be heavier than the maximum load capacity indicated on the identification plate.

For the carts equipped with additional load surfaces, the maximum load capacity of each one of them shall not exceed 18 kg.

**Transport of children** (maximum 15 kg)

The carts equipped with child seat allow to comfortably seat a child weighing up to 15 kg. The transported child shall always be under the close supervision of an adult. The child shall be seated properly on the seat, i.e. his legs passing through the relevant apertures, as indicated on the drawing below. These apertures are made exclusively for the legs and represent a potential risk to a child’s head.

**Transport of babies** (maximum 9 kg)

The carts equipped with baby shells allow to comfortably transport a baby weighing up to 9 kg. The transported baby shall always be under the close supervision of an adult. The baby shall be laid properly into the shell, i.e. on his back. The safety belt shall be properly attached, i.e. the upper and lateral straps onto each of the baby’s shoulders and the abdominal strap between his legs.
Use on moving walkways
When carts are used on a moving walkway (sign on the handle), users shall constantly hold the handle of the cart and take care that the child stays perfectly seated as long as the cart is used on the moving walkway.
Only carts equipped with specially adapted casters can be used on the moving walkways.

Braking system
Some carts are equipped with a braking system. It is operated by the user to stop the cart. For example, to ensure the safety of a second child left unattended, whilst the first one is put in or out of the cart. To block the caster, push the brake lever with the foot down and backward.
To free the brake, push the brake lever forward.

Parking and collecting carts
In the parking bays, we advise to nest files of not more than 30 carts each to avoid any risk due to overcrowding. As a matter of fact, spreading the carts' parking bays limits the waiting time for the customers as well as the walking distance.
When collecting the carts, we advise you to manoeuvre files of not more than 10 carts to avoid accidents. When manoeuvring files, the carts shall be strapped together in order not to damage the coin locks.

Information panels and instructions of use
We advise you to put instructions of use onto information panels clearly visible at the parking bays. These shall be written in the country’s language.

Instructions of use pertaining to the use of moving walkways
Information panels with instructions of use, clearly and easily readable, shall be affixed permanently at the entrance of the moving walkways.
These instructions are as follows:
A drawing in white onto green background, according to the International Norm (ISO 3864), with dimensions of at least 80 x 80 mm.
The text: “Please always hold the handle of the cart when using the moving walkway”.
The maximum load capacity of the cart (indicated on the identification plate).
The transported goods shall not overlap the sides of the cart.

Drawing affixed at the entrance of moving walkways and on the handle of the cart.
3. INSTRUCTIONS FOR USE

For all types of shopping carts

The owner needs to maintain the shopping cart park in good condition for his customers’ use.

We recommend you carry out regular checks by qualified technical staff to verify the shopping cart park and surrounding areas are in good condition. You should ensure any damaged shopping cart, that could represent a danger to the safety of your customers, be pulled to one side.

The staff can then carry out a fast inspection of the shopping carts checking for the following: missing parts (which could represent a danger to the user), state of the safety devices (handles, protectors, bumpers, child backflap, baby shell, functioning of the brake system), cleanliness (articles left inside the baskets).

The damaged or dangerous shopping carts should be removed from customer use, in order to carry out repairs/maintenance.

Your staff should also check the areas where shopping carts are to be used, to ensure the area is clear of any obstacle or any potential problem.

A badly closed gutter grid, a pothole, uneven surfaces etc present the risk of capsizing the shopping carts and therefore potential injury to the users, the transported children and baby, and the shopping cart contents.

Moreover, the shopping carts used on badly maintained surfaces are likely to be damaged quickly, cause accidents and this is likely to negate our guarantee of the trolley.

NOTE : Re-fitting of compounds made by CADDIE are not to be considered as important changes.

Shopping carts with casters for moving walkways

Shopping carts specifically designed for use on moving walkways can be recognized by the following logo on the handle:

In addition to the tests in place for traditional shopping carts, controls and trials have to be operated on site on the very moving walkways these shopping carts will be used on.

These tests should be done:

Upon receipt of new shopping carts in order to ensure that they are fit for use on the existing moving walkways.

On a regular basis to ensure the locking system works properly.

This control should be done at least every 6 months, along with a check on all the casters’ condition.

Every single time important changes or services are operated on the moving walkway equipment or on the shopping cart fleet: following EN 115-1995.

Important changes are described as follows:

For moving walkways: see 16.2.2/ EN 115-1995

For shopping carts: structure modifications, use of compounds and accessories other than the ones fitted as standard, such as new casters or locking systems coming from another supplier other than CADDIE.

It is important that controls and trials include:

- A visual check of the moving walkway’s condition and cleanliness
- A visual check of the shopping carts’ condition
- A trial of trouble free function of locking for loaded and empty shopping carts once put onto a moving walkway
- A trial of trouble free function of locking for loaded and empty shopping carts in case the emergency stop of moving walkway is operated
- A trial of trouble free moving walkway entry and exit for loaded and empty shopping carts.

Records

In order to simplify tests and trials, we recommend that a record of the technical specification of moving walkway and shopping cart, as well as full history, is held by a competent technical staff member.

These records should include:

- A technical section recording first operation date and specification of shopping carts (namely max. operation load capacity, important changes and compound change/addition)
- A complete service, trial and control history including accident reports

This record book should be held for accessibility by the maintenance department and head of security (National security authorities might define who is held responsible for these records).
4. MAINTENANCE

Shopping carts face heavy duty and stress. In order to maintain a high level of handling comfort and good presentation, we recommend you to carry out maintenance procedures on a regular basis, as follows:

Control of shopping cart's compounds and fitting of new ones if needed.

Control of shopping cart's main function: sound handling and nestability.

Control of coinlock's function.

5. CADDIE SERVICE

Contact your local dealer: details available at www.caddie.com / section: international contacts.